

# Quality Policy

## Statement

To satisfy our client's expectations for product and service delivery, cost-effectiveness, quality, and excellence in all we do.

## Quality Objectives

- We endeavour to consistently meet or exceed our customers' expectations with regard to excellence in quality, timeliness and value for money by achieving an OTIFEF (On Time In Full Error Free) level of 85%,
- Constant evaluation and maintenance of The Bryson Way comprising of QA, HR & HSE to strive for long-term continual improvement through the appointment of a Quality Manager,
- Educate and train our people to continually improve their skills, awareness, and knowledge to foster core values in quality excellence and practices. Bryson Products Ltd conducts and supports internal and external training where appropriate for all personnel,
- Maintain company infrastructure and equipment to meet or exceed the applicable standard or statutory obligation through annual independent Health & Safety audits,
- Uphold regulatory compliance with an ongoing review of statutory obligations, standards and codes of practice that apply to our business through our contracted independent HSE, HR and H&S advisory partner,
- To maintain and monitor a culture that supports all these objectives through monthly, quarterly, and annual appraisals and business review meetings with all personnel.

## Our Vision

To be the sustainable supplier of choice for construction and fit-out contractors.

## Our Mission

To make life easier for construction and fit-out people.

Everything we do is underlined by our core values of "**Fast, Fun, Green, Growth.**"

For and on behalf of Bryson Products Ltd

Signed:



Mark Reiner

Chairman

Date: 13 September 2023

Review Date: 12 September 2024